



Announcing this year's shortlist of regional winners

It seems that 2017 is off to a flying start already for Scottish tourism. The *Rough Guides* annual rankings of the very best holiday destinations have listed Scotland as the second most desirable place to visit in 2017, while VisitScotland, the nation's tourist board, has also published a report that shows hospitality industry employment is at an all time high. Indeed, tourism is more than a holiday experience for visitors; it offers valuable employment, sustains rural communities, and is at the heart of the Scottish economy.

Now in its 14th year, the Scottish Hotel Awards scheme was established to celebrate this incredible industry and help lead visitors to the nation's very best hotels. This thorough annual assessment, during which each participating hotel is visited twice, highlights both the most outstanding places to stay and also those exceptional hospitality professionals who make each visit one that will never be forgotten.

Victor Clavell, Vice President (Hong Kong) at the Ritz Carlton Hotel Company, believes that: "The most important qualities

employees can possess are passion, talent and drive." True to this belief, the Scottish Hotel Awards research judges have the vital role of not only assessing the overall guest experience, but also seeking out the unsung heroes of the industry — behind the scenes as well as front of house — and observing their dedication, care and commitment. Those hotel staff members who go the extra mile will be nominated as People of Excellence and be in with a chance of winning one of our National People Awards .

On these pages we have outlined the very best hotels of their class in each of our nine regions: Argyll & Lomond, The Borders, Central & Fife, Edinburgh & The Lothians, Glasgow & Clyde, Highlands, Islands, North East and South West. We have also listed the outstanding hotel team members in each region. These winners will now be evaluated against the category winners from the other regions and the national titles will be announced on 23 April 2017 at the annual gala dinner in Glasgow, with the results published in the next edition of *Scotland Magazine*.

B&B / GUESTHOUSE

Ardtorna B&B
Argyll & Lomond

Craigatin House & Courtyard
Central & Fife

BAR DINING HOTEL

Clovenfords Hotel
Borders

Newburgh Inn
North East

The Pierhouse Hotel
Argyll & Lomond

The Old Mill Inn
Central & Fife

The Pipers' Tryst
Glasgow & Clyde

The Portree Hotel
Islands

The Raeburn
Edinburgh & The Lothians

Tongue Hotel
Highlands

The Townhead Hotel
South West

BOUTIQUE HOTEL

Bocclair House Hotel
Glasgow & Clyde

Duisdale House Hotel
Islands

Dumfries Arms
South West

Nira Caledonia
Edinburgh & The Lothians

Rocpool Reserve
Highlands

BRAND HOTEL

Holiday Inn Aberdeen West
North East

Lochside House Hotel, Lodges & Spa
South West

Novotel Edinburgh Centre
Edinburgh & The Lothians

Village the Hotel Club
Glasgow & Clyde

BUSINESS HOTEL

Citizen M
Glasgow & Clyde

Hilton Edinburgh Carlton Hotel
Edinburgh & The Lothians

Holiday Inn Aberdeen West
North East

Radstone Hotel
South West

Skeabost House Hotel
Islands

BREAKFAST

Ardtorna B&B
Argyll & Lomond

Blythswood Square
Glasgow & Clyde

Buccleuch Arms
Borders

Douneside House
North East

Links House at Royal Dornoch
Highlands

The Bonham
Edinburgh & The Lothians

The Scalloway Hotel
Islands

Trigony Country House Hotel
South West

Tigh Na Leigh
Central & Fife

CASTLE HOTEL

Crossbasket Castle
Glasgow & Clyde

Dalhousie Castle & Spa
Edinburgh & The Lothians

Inverlochry Castle Hotel
Highlands

CITY HOTEL

Fraser Suites Glasgow
Glasgow & Clyde

Rocpool Reserve
Highlands

Principal Edinburgh George St
Edinburgh & The Lothians

CONFERENCE HOTEL

Crowne Plaza
Glasgow & Clyde

Maryculter House Hotel
North East

Ten Hill Place Hotel
Edinburgh & The Lothians

COUNTRY HOUSE HOTEL

Cromlix
Central & Fife

Dryburgh Abbey Hotel
Borders

Duisdale House Hotel
Islands

Glenfinnan House Hotel
Highlands

Greywalls
Edinburgh & The Lothians

Knockderry Country House Hotel
Argyll & Lomond

Maryculter House Hotel
North East

Shieldhill Castle Hotel
Glasgow & Clyde

Trigony Country House Hotel
South West

COUNTRY SPORTS HOTEL

East Haugh House Hotel
Central & Fife

Glengarry Castle Hotel
Highlands

Ingliston Country Club
Glasgow & Clyde

Loch Kinord Hotel
North East

The Roxburghe Hotel and Golf Course
Borders

Taychreggan Hotel
Argyll & Lomond

EVENTS HOTEL

Balbirnie House
Central & Fife

Dumfries Arms
South West

Golden Jubilee Conference Hotel
Glasgow & Clyde

Holiday Inn Aberdeen West
North East

Loch Lomond Arms
Argyll & Lomond

Sheraton Grand Hotel & Spa Edinburgh
Edinburgh & The Lothians

FAMILY HOTEL

Auchrannie Resort
Islands

Dryburgh Abbey Hotel
Borders

Glengarry Castle Hotel
Highlands

Ingliston Country Club
Glasgow & Clyde

Loch Kinord Hotel
North East

The Pierhouse Hotel
Argyll & Lomond

Princes Street Suites
Edinburgh & The Lothians

FINE DINING HOTEL RESTAURANT

Ballathie House Hotel
Central & Fife

Dalhousie Castle & Spa
Edinburgh & The Lothians

Inverlochry Castle Hotel
Highlands

Kildrummy Inn
North East

Knockderry Country House Hotel
Argyll & Lomond

Mar Hall Hotel & Golf Resort
Glasgow & Clyde

Skeabost House Hotel
Islands

Trigony Country House Hotel
South West

GOLF HOTEL

Links House at Royal Dornoch
Highlands

MacDonald Rusacks Hotel
Central & Fife

Mar Hall Hotel & Golf Resort
Glasgow & Clyde

The Roxburghe Hotel and Golf Course
Borders

Skeabost House Hotel
Islands

HOTEL BAR

Carlton Hotel
South West

Clovenfords Hotel
Borders

G+V Royal Mile Edinburgh
Edinburgh & The Lothians

Grand Central Hotel
Glasgow & Clyde

Loch Leven Hotel
Highlands

Loch Lomond Arms
Argyll & Lomond

Newburgh Inn
North East

The Crown Inn
Islands

The Old Mill Inn
Central & Fife

INFORMAL HOTEL RESTAURANT

Buccleuch Arms
Borders

East Haugh House Hotel
Central & Fife

Holiday Inn Aberdeen West
North East

Kylesku Hotel
Highlands

Number 10 Hotel
Glasgow & Clyde

Radstone Hotel
South West

The Taynult Hotel & Restaurant
Argyll & Lomond

The Scalloway Hotel
Islands

**Waldorf Astoria Edinburgh -
The Caledonian**
Edinburgh & The Lothians

INN

Buccleuch Arms
Borders

Kildrummy Inn
North East

The Taysnuit Hotel & Restaurant
Argyll & Lomond

The Crown Inn
Islands

The Old Mill Inn
Central & Fife

The Townhead Hotel
South West

LUXURY HOTEL

Cromlix
Central & Fife

Crossbasket Castle
Glasgow & Clyde

Douneside House
North East

Inverloch Castle Hotel
Highlands

The Balmoral Hotel
Edinburgh & The Lothians

PET FRIENDLY HOTEL

Ardanaiseig Hotel
Argyll & Lomond

Auchrannie Resort
Islands

Dryburgh Abbey Hotel
Borders

Loch Kinord Hotel
North East

Loch Leven Hotel
Highlands

Old Town Chambers
Edinburgh & The Lothians

Shieldhill Castle Hotel
Glasgow & Clyde

Tigh Na Leigh
Central & Fife

Trigony Country House Hotel
South West

ROMANTIC HOTEL

Ardanaiseig Hotel
Argyll & Lomond

Bocclair House Hotel
Glasgow & Clyde

Dumfries Arms
South West

Glenfinnan House Hotel
Highlands

The Lake of Menteith Hotel
Central & Fife

Maryculter House Hotel
North East

The Glasshouse
Edinburgh & The Lothians

Toravaig House Hotel
Islands

SERVICED APPARTMENTS

Fraser Suites Glasgow
Glasgow & Clyde

The Rutland Residence
Edinburgh & The Lothians

SMALL COUNTRY HOTEL

Douneside House
North East

East Haugh House Hotel
Central & Fife

Kylesku Hotel
Highlands

The Pierhouse Hotel
Argyll & Lomond

Toravaig House Hotel
Islands

Auchrannie Resort
Islands

Blythswood Square
Glasgow & Clyde

Lochside House Hotel, Lodges & Spa
South West

Sheraton Grand Hotel & Spa Edinburgh
Edinburgh & The Lothians

Balbirnie House
Central & Fife

Hotel Indigo Edinburgh - Princes Street
Edinburgh & The Lothians

Links House at Royal Dornoch
Highlands

Lochside House Hotel, Lodges & Spa
South West

Skeabost House Hotel
Islands

The Busby Hotel
Glasgow & Clyde

TOWN HOTEL

Eagle Hotel
Highlands

Fairfield House Hotel
South West

MacDonald Rusacks Hotel
Central & Fife

The Portree Hotel
Islands

The Tontine Hotel
Borders

WEDDING HOTEL

Ardanaiseig Hotel
Argyll & Lomond

Balbirnie House
Central & Fife

Dryburgh Abbey Hotel
Borders

Glenfinnan House Hotel
Highlands

Lochside House Hotel, Lodges & Spa
South West

Maryculter House Hotel
North East

Lynnhurst Hotel
Glasgow & Clyde

Toravaig House Hotel
Islands

**Waldorf Astoria Edinburgh -
The Caledonian**
Edinburgh & The Lothians

PEOPLE EXCELLENCE

SCOTTISH HOTEL AWARDS

Presenting the regional winners
of the People Awards

SERVICE CATEGORY

CONCIERGE

Francisco Duarte
Old Town Chambers
Edinburgh & The Lothians

Ron Brown
Mar Hall Hotel & Golf Resort
Glasgow & Clyde

FRONT OF HOUSE TEAM

The Team at
The Old Mill Inn
Central & Fife

The Team at
Holiday Inn Edinburgh
Edinburgh & The Lothians

The Team at
The Pipers' Tryst
Glasgow & Clyde

The Team at
The Scalloway Hotel
Islands

The Team at
Holiday Inn Aberdeen West
North East

The Team at
The Townhead Hotel
South West

HOUSEKEEPER

Janette Jack
The Pierhouse Hotel
Argyll & Lomond

Anabella Ferreira
Cromlix
Central & Fife

Sylvia Cameron
The Bonham
Edinburgh & The Lothians

Kath Callaghan
Crown Plaza
Glasgow & Clyde

Grace Stuart
Inver Lodge Hotel
Highlands

Peter MacPherson
Duisdale House Hotel
Islands

Carolanne Duncan
Douneside House
North East

RECEPTIONIST

Marian Rusu
Ardanaisig Hotel
Argyll & Lomond

Denise Scott
Buccleuch Arms
Borders

Malgorzata Wasik
The Old Mill Inn
Central & Fife

Tara Olivier
Fraser Suites Edinburgh
Edinburgh & The Lothians

Craig Pairman
Mar Hall Hotel & Golf Resort
Glasgow & Clyde

Fiona Roberts
Skeabost House Hotel
Islands

Morag Mouzer
Dumfries Arms
South West

EVENTS & SPA

BANQUETING TEAM

The Team at
Sheraton Grand Hotel & Spa Edinburgh
Edinburgh & The Lothians

The Team at
Ingliston Country Club
Glasgow & Clyde

EVENTS TEAM OR INDIVIDUAL

The Team
Loch Lomond Arms
Argyll & Lomond

Sarah Crombie
The Roxburghe Hotel & Golf Course
Borders

Sharon Thompson
Cromlix
Central & Fife

Victoria Smeaton
Hilton Edinburgh Carlton Hotel
Edinburgh & The Lothians

Janice Hewitt
Shieldhill Castle Hotel
Glasgow & Clyde

Laura Fisher
Carlton Hotel
South West

SPA TEAM OR THERAPIST

The Team
Auchrannie Resort
Islands

Louise Banna
Waldorf Astoria Edinburgh -
The Caledonian
Edinburgh & The Lothians

Heather White
Lochside House Hotel, Lodges & Spa
South West

WEDDING TEAM OR PLANNER

Louise McLean
Ardanaisig Hotel
Argyll & Lomond

Teresa Turnbull
The Roxburghe Hotel & Golf Course
Borders

Sandra Scott
Lynnhurst Hotel
Glasgow & Clyde

Laura Allan
Lochside House Hotel, Lodges & Spa
South West

The Team at
Balbirnie House
Central & Fife

The Team at
Waldorf Astoria Edinburgh -
The Caledonian
Edinburgh & The Lothians

The Team at
Toravaig House Hotel
Islands

BUSINESS & MANAGEMENT

BRAND AMBASSADOR

Wojciech Bialecki
Sheraton Grand Hotel & Spa Edinburgh
Edinburgh & The Lothians

Robert McLaughlin
Fraser Suites Glasgow
Glasgow & Clyde

Rose-Marie Finnie
Toravaig House Hotel
Islands

DEPUTY MANAGER

Viktorija Kraujaliene
Cromlix
Central & Fife

Sean Gourlay
Nira Caledonia
Edinburgh & The Lothians

Kathleen Swallow
The Busby Hotel
Glasgow & Clyde

Luciano Triguirao
Inver Lodge Hotel
Highlands

Craig Middlehurst
The Portree Hotel
Islands

Holly Seller
The Townhead Hotel
South West

MARKETING MANAGER

Charlotte Colquhoun
Loch Lomond Arms
Argyll & Lomond

Tamara Kobiolke
The Balmoral Hotel
Edinburgh & The Lothians

Helen Wilkinson
The Pipers' Tryst
Glasgow & Clyde

Gillian Curie
Douneside House
North East

Gillian Bennett
Radstone Hotel
South West

REVENUE MANAGER

Carla Sanchez Playa
G&V Royal Mile Edinburgh
Edinburgh & The Lothians

Victoria Bartlett
Fraser Suites Glasgow
Glasgow & Clyde

FOOD AND BEVERAGE

FOOD & BEVERAGE INDIVIDUAL

Veronika Briatkova
East Haugh House Hotel
Central & Fife

Emilian Bisoc
Greywalls
Edinburgh & The Lothians

Emma Vandermeer
Tongue Hotel
Highlands

Nadine Esher
Maryculter House Hotel
North East

FOOD & BEVERAGE MANAGER

Amy Black
The Lake of Menteith Hotel
Central & Fife

Donna Hamilton
The Bonham
Edinburgh & The Lothians

Adam Spence
Lynnhurst Hotel
Glasgow & Clyde

Claire Moreland
Inverloch Castle Hotel
Highlands

Jakub Bors
Skeabost House Hotel
Islands

Nigel Hake
Kildrummy Inn
North East

Richard Muir
Trigony Country House Hotel
South West

HOTEL BAR MANAGER

Graeme Gordon
Loch Lomond Arms
Argyll & Lomond

Matthew Wakeford
G&V Royal Mile Edinburgh
Edinburgh & The Lothians

William Birch
Inverloch Castle Hotel
Highlands

Marcus Hird
The Crown Inn
Islands

Jim Barron
Douneside House
North East

HOTEL RESTAURANT MANAGER

David Lapsley
The Taynult Hotel & Restaurant
Argyll & Lomond

Sjoerd Van Helden
Cromlix
Central & Fife

Julie Gosckescheck
The Bonham
Edinburgh & The Lothians

Stuart Chapman
Blythswood Square
Glasgow & Clyde

Tom Bielawski
Douneside House
North East

Michael Stewart
Lochside House Hotel, Lodges & Spa
South West

CHEF AWARDS

HOTEL BANQUETING CHEF

Graham Mann
Radstone Hotel
South West

HOTEL CHEF

Laura Milne
The Pierhouse Hotel
Argyll & Lomond

Gareth Gilder
Buccleuch Arms
Borders

Darin Campbell
Cromlix
Central & Fife

Alan Dickson
Ten Hill Place Hotel
Edinburgh & The Lothians

Henry Sammut
Shieldhill Castle Hotel
Glasgow & Clyde

Duncan Gibson
Glenfinnan House Hotel
Highlands

James Dixon
Skeabost House Hotel
Islands

David Littlewood
Kildrummy Inn
North East

Nicola Irving
Lochside House Hotel, Lodges & Spa
South West

HOTEL EXECUTIVE CHEF

Alan McLaughlan
Loch Lomond Arms
Argyll & Lomond

Craig Hart
Sheraton Grand Hotel & Spa Edinburgh
Edinburgh & The Lothians

Donald McInnes
Ingliston Country Club
Glasgow & Clyde

HOTEL SOUS CHEF

Sergejs Savickis
The Pierhouse Hotel
Argyll & Lomond

Ryan Murphy
Cromlix
Central & Fife

Claire Lund
G&V Royal Mile Edinburgh
Edinburgh & The Lothians

Laura McEwan
The Townhead Hotel
South West