



Success & Progress

Gold Laurel for Outstanding Achievement

Restoration of Hotel **The Douglas Hotel**
50th Anniversary Year **McMillan Hotels**
Management Excellence **David Welch**

Design Gold Medals

Hotel Indigo Glasgow
Parklands Hotel (restaurants & bar)
The Place
Cottages at The Wheatsheaf
The Courtyard at Craigmhor Lodge
The Coach House at Glenberrie House

Bedroom Design Gold Medals

Cademuir Suite, Peebles Hotel Hydro
The Douglas Hotel
Inver Lodge Hotel
HoneyRoom Suite,
Maryculter House Hotel
Lake Rooms,
Lake of Menteith Hotel
Meldrum House Hotel

Manager Gold Medal for Design

Peter Sim

The B&B Design Award

Ardtorna B&B

The Scottish Hotel Design Award

Cairn Lodge

The Sales Achievement Award

Paul Hollywood

The Marketing Award

Aurora Hotels

The Marketing Campaign Award

Auchrannie Resort

Ambassador for Scotland Award

Stephen Davies

Business Performance Gold Medals

Richard Main
Stephen Gow
Colin Stone
Duncan Fraser
Barry Rowland
Jeanette Ward
Iain Fraser
Robert Ratcliffe
Robert Crews
Sarah MacKay, Cecilia Grigor & Maria Munro
Sales Team, Beardmore Hotel

Business Manager of the Year

Darren Lloyd

The Business Performance Award

Grand Central Hotel

The Turnaround Award

Landmark Hotel Dundee

Turnaround Commendation **Atholl Arms Hotel |**
Royal Hotel

New Hotel of the Year

The Douglas Hotel

The Entrepreneurship Award

Dr Sin Chai, ICMI

Innovation Award

SocietyM, CitizenM Glasgow

People Management Award

Small Hotel **Summer Isles Hotel**
Medium Hotel **Prestonfield**
Large Hotel **Holiday Inn Aberdeen West**

HR Manager of the Year

Claire Cuthbertson

Deputy Manager of the Year

Catrina Delaney

Regional Manager of the Year

Philip Mellor, Menzies Hotels Scotland

Hotel Management Company of the Year

ICMI

Management Gold Medals

Gail Robertson
Chris Gibson
Kevin Drummond
Stephen McLay
Andrew MacKenzie
Nadia Reis
Duncan Milne
Bronagh Bell
Amanda Rennie
Brian McNelis
Alan Berwick
Robert Graham

GM Gold Medals

Richard Small
Neil Ellis
John Orr
Jody Marshall
Richard Ellison
Jalal Al Ibrahim
Peter Walker
Robert Ince
Malcolm Balish
Phillip J Fleming
Carina Svenson
Nicholas Gorton

Denis MacCann
Morag Stark
Alistair Wilson
Stephen Gow
Vicky Main

Senior Manager Fellowship
Mark Gallagher

Rising Stars

Rising Star Small Country Hotel
Kylesku Hotel

Rising Star Luxury Hotel
Cairn Lodge

Rising Star City Hotel
The Place

Rising Star Budget Hotel
easyHotel Glasgow

Rising Star Serviced Apartments
Westport Serviced Apartments

Rising Star Hotel Restaurant
63 Tay Street, Parklands Hotel

Rising Star Young Chef
Rory Lovie

Rising Star Hotel Chef of the Year
Derek Johnston

Rising Hospitality Stars Medals

Grant Ross
Dener Pereira
Fearghal O'Toole
Phil Turner
Oscar Malek
Lisa Milne
Craig Innes
Alex Zimmermann
Dale Simpson
Gemma Summerfield
Ursula Giltenane
Tuathal Breheny
Iain Hamilton
Isla Urquhart

Rising Star Future Manager
Gary White

Rising Star Hotel Manager of the Year
Claire Livingston

Hospitality & Reception

Dame of Hospitality
Henrietta Fergusson
Eileen Newman
Karen McIntosh
Alison Christie
Judith Fish

Hospitality Gold Medal

Antoinette Leask, Jigger Inn, Old Course Hotel
Beth & Murdo MacLeod, Knockderry House
Calum & Jane MacLellan, Craigmhor Lodge
Stephanie Thomson, Thistle Glasgow
Gregory Gibson, Beardmore Hotel
Hugh McDowall, Glenapp Castle
Kevin Simpson, Banchory Lodge Hotel
Archie & Gill MacLellan, The Creggans Inn
Jane Watson, Inverloch Castle
Christopher Michaels, The Knight Residence
Scott Edwards, Parklands Hotel
Rachel & Calum Ross, Loch Melfort Hotel
Linda Gilchrist Ellis, Inver Lodge Hotel
Ngaire Stanway, Channings Hotel
Morag MacDonald, Toravaig House Hotel
Caroline Willis, Pierhouse Hotel
Geoffrey Dallamore & Timothy Billings, Glenisle Hotel

Customer Care Award

Guest House **Rickwood House Hotel**
Serviced Apartments **The Knight Residence Hotel**
Inver Lodge Hotel
Individual **David MacLennan, Duisdale House Hotel**

The Host With The Most
William Sloan

Reception Team of the Year
Hilton Garden Inn Aberdeen

Reception Excellence Gold Medal
Individual **Heather Cosgrove**
Team **Western House Hotel**

Receptionist of the Year
Renate Cieslar

The Friendly Service Award
The Howard Hotel

The 5-Star Service Award
Prestonfield

Concierge of the Year
Gareth Drummond

Housekeeping & Green

Superstar Housekeeper Gold Medals
Chris McPherson, easyHotel
Maureen Lawson, Hilton Garden Inn
Tracey Gatti, Blythswood Square Hotel
Simona Prekopova, Bridge of Orchy Hotel
Maureen Grant, Ballathie House
Maureen McCulloch, The Knight Residence
Linda Murphy, Channings Hotel

Housekeeper of the Year
Louise Doig, The George Hotel

The Senior Housekeeper Fellowship
May McLellan, Jurys Inn Glasgow

Josephine Montgomery, Jurys Inn Edinburgh

The Housekeeping Rooms of Excellence Award
Loch Ness Lodge

Green B&B Award
Ardtorna B&B

Green Hotel of the Year
Smaller Hotel **Ten Hill Place Hotel**
Larger Hotel **Jurys Inn Glasgow**

Maintenance Gold Medals
Sean Doig, The George Hotel
Jim McCue, Crowne Plaza Glasgow

Food & Drink

Real & Local Food Chef Gold Medal
Adam Moore, Trigony House Hotel
Lloyd Kenny, Cluny Bank Hotel
Antony Butterworth, Kilmichael House

Hotel Chef Médaille d'Argent
Scott Scorer, Ballathie House
Stewart Jarvie, The George Hotel
Saminda Mavilmada, Royal Golf Hotel
Will Hay, Taychreggan Hotel
Rob Jones, Balbirnie House
Ivor Clark, Macdonald Cardrona Hotel
David Butters, Fortingall Hotel

Hotel Chef Médaille d'Or
David Littlewood, Raemoir House Hotel
Jonathon Evans, Knockderry House Hotel
Ross Fraser, Loch Ness Lodge
Ian Simpson, Rocpool Inverness
Adam Stokes, Glenapp Castle
Philip Carnegie, Inverlochry Castle
Liam Murphy, Fairfield House Hotel

Hotel Executive Chef Médaille d'Or
Craig Beedie, Auchrannie Resort
Linsey Scott, Aurora Hotels
Stephen Myres, Smiths Hotel at
Gretna Green
Gerry Sharkey, Chardon Management

Executive Hotel Chef of the Year
Mark Lindsey

Functions Chef of the Year
Billy Campbell

Hotel Sous Chef Award
Steven Willamers

Hotel Chef of the Year
John Paul McLaughlin

The Senior Hotel Chef Fellowship
Robert Ramsay

Restaurant Manager
Terry McQuade

Restaurant Team of the Year
Three Chimneys & The House Over-By

F & B Strategy Excellence Award
Auchrannie Resort
Kitchen Standards Excellence Award
Michael Simpson, Culloden House
Saminda Mavilmada, Royal Golf Hotel

The Wine & Spirits Award
Kinloch Lodge

The Wine & Spirits Special Commendation
Lake of Menteith Hotel

Country Hotel Bar of the Year
The Port Bar, Lake of Menteith Hotel

City Hotel Bar of the Year
Champagne Central, Glasgow Grand Central

The Guest House Dining Award
Tigh na Leigh

The Bar Food Award
Gavin's Bistro, New County Hotel

The Informal Dining Award
Rooftop Restaurant & Terrace, Knock Castle Hotel

The Seafood Dining Award
The Pierhouse Hotel

Most Exciting New Restaurant Award
Kyloe Grill, The Rutland Hotel

Most Exciting Dinner Award
Marcello Tully's Signature Experience with Wine
Flights, Kinloch Lodge

The Fine Dining Award
Glenapp Castle

The Country Restaurant Award
Barley Bree Restaurant with Rooms

The City Restaurant Award
Malmaison Aberdeen

The Romantic Restaurant Award
Loch Ness Lodge

Restaurant with Rooms of the Year
Three Chimneys & The House Over-By

Gastropub with Rooms of the Year
Sun Inn

Bistro of the Year
Number 1, The Bank

Real & Local Food Gold Medals
Loch Ness Inn
Hillcrest House

Trigony House Hotel
The Cnoc Hotel
Buccleuch Arms (St. Boswells)
The Wheatsheaf
Loch Kinord Hotel
Annandale Arms Hotel
Glenfinnan House Hotel
Kylesku Hotel

Hotel Restaurant of the Year
Road Hole Restaurant, Old Course Hotel

Breakfast Chef award
Tom Frances

Breakfast of the Year Award
Guest House **Craigmhór Lodge**
Small Hotel **Kinloch Lodge**
Large Hotel **Gleneagles Hotel**
Group **Macdonald Hotels**

Wedding, Events & Spas

Wedding Planner Gold Medal
Julie Hyde

Wedding Planner of the Year
Michelle Hall

Wedding Team of the Year
Western House Hotel

Senior Wedding Planner Fellowship
Jean Kerr

Exclusive Use Wedding Venue of the Year
Fasque House

The Country Weddings Award
Ballathie Country House Hotel

Highlands Wedding Award
Glenfinnan House Hotel

Special Wedding Award
Duisdale House Hotel & Solus na Mara

The Intimate Wedding Award
Ardanaisieig Country House

Wedding Hotel of the Year
Smaller Venue **Orocco Pier**
Larger Venue **Meldrum House Hotel**

The Scottish Wedding Hotel of the Year
Balbirnie House

Honeymoon Hotel of the Year
Old Course Hotel & Spa

Events & Parties Award
Number 10 Hotel

Large Event Venue of the Year
Crowne Plaza Glasgow

Luxury Event Venue of the Year
Prestonfield Stables

Event Manager Gold Medal
Gina Clark, Macdonald Cardrona Hotel

Events Manager of the Year
Gavin Hughes, Prestonfield

Banqueting Manager of the Year
Mark Duncan

Spa Treatments Award
Kohler Waters Spa, Old Course Hotel

Spa Manager of the Year
Leon Trayling, Blythswood Square Hotel

Spa of the Year
One Spa, Sheraton Grand

Town & Country

Aberdeen Hotel of the Year
Hilton Garden Inn Aberdeen

Dundee Hotel of the Year
Landmark Hotel

Edinburgh Hotel of the Year
Sheraton Grand

Glasgow Hotel of the Year
Hotel Indigo Glasgow

Inverness Hotel of the Year
Roeppel Reserve

Perth Hotel of the Year
Parklands Hotel

Town Hotel of the Year
Tontine Hotel

Airport Hotel of the Year
Menzies Dyce Aberdeen
Airport Hotel

Small Country Hotel of the Year
Loch Melfort Hotel

Borders Guest House of the Year
Caddon View

Boutique Country Hotel of the Year
Tor na Coille

Country House Hotel of the Year
Raemoir House

Castle Hotel of the Year
Inverlochy Castle Hotel

Country Sports Hotel of the Year
Dryburgh Abbey Hotel

Fishing Hotel of the Year
East Haugh Country House Hotel

Golf Hotel of the Year
Ugadale Hotel

Golf Resort of the Year
Turnberry Resort

Island Hotel of the Year
Glenisle Hotel

Adventure Hotel of the Year
Auchrannie Resort

Golf & Sporting Breaks Award
Buccleuch Arms

Inn of the Year
The Creggans Inn

The Good for the Soul Award
The Ceilidh Place

Romance & Luxury

Hotel of Beauty
Greywalls

Hotel of Glamour
Hotel Missoni

Hotel of Charm
Cavens Country House

Grandly Friendly Award
Glengarry Castle Hotel

Scotland's Sexiest Hotel
Cairn Lodge

The Small Romantic Hotel Award
Kilmichael Country House & Deluxe Cottages

Romantic Hotel of the Year
Ardanaiseig

Romantic Package Award
Kinloch Lodge Romantic Experience

The Small Luxury Hotel of the Year
Loch Ness Lodge

Luxury Hotel of the Year
The Atholl

Boutique Hotel of the Year
The Bonham

International Resort Hotel of the Year
Gleneagles

Budget & Business

Budget Hotel of the Year
Holiday Inn Express Edinburgh City Centre

Premium Budget Hotel of the Year
CitizenM Glasgow

Business Hotel of the Year
Hilton Garden Inn Glasgow

Business & Leisure Hotel Award
Menzies Glasgow Hotel

Conference Hotel of the Year
Beardmore Hotel

Brand Hotel of the Year
Holiday Inn Aberdeen West

Family & Friends

Great with Kids Award
Auchrannie Resort

Adventure Hotel of the Year
Auchrannie Resort

Family Resort Hotel of the Year
Crieff Hydro

Activities Award
The Torridon

Dog-Friendly Award
Dryburgh Abbey Hotel

The Grand Awards

Scottish Guest House of the Year
Alt na Craig

Scottish Hotel Group of the Year
Apex Hotels

Scottish Hotel Team of the Year
Grand Central Hotel

Scottish Hotel Manager of the Year
Laurie Nicol

Scottish Hotelier of the Year
Steven McLeod

The Fellowship
Norbert Lieder

The Scottish Hotel of the Year
The Chester Residence